

ONE

GEYSER EMERGENCY ASSIST

We have a 24/7/365 in-house Incident Management Centre (IMC). Here are the benefits.

1

We guarantee the plumber's work

2

All plumbers who are appointed by our panel are PIRB registered

3

Free issue of a Certificate of Compliance or Certificate of Non-Compliance

4

Turnaround time is within 24 hrs



Policy limits for geysers are not applicable when using the IMC (for standard replacements)

Guarantee that a plumber will not replace a geyser unnecessarily increasing claims for Body Corporate

Owners and tenants can contact the IMC directly via WhatsApp or by phone anytime

Brokers and Managing Agents are kept "in the loop" by receiving an automated email once a claim has been registered

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